



Michael Dill

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Business Application Analyst Project Management

Global environment
French – English
57 years, married



Career Objective

Function with responsibilities in project management, users support and in ERP related supply chain process improvement and implementation

Skills and Achievements

- **Project management**
 - Definition of priorities
 - Risks identification
 - Project milestones definition and follow-up
- **Process audit**
 - Documentation with flow charts and corresponding narratives
 - Listening to process owners
 - Identification of improvement points
- **Process creation**
 - Business requirement definition
 - Identification of corresponding system requirements
 - Project milestones definition and follow-up
 - UAT clear definition (User Acceptance Testing)
 - Documentation
- **Users support**
 - Blocking points identification
 - Identification of training needs (recurring blocking points)
 - Training for new processes implementation
 - Documentation (Job Aids)
- **SAP Configuration**
 - Understanding of users' needs
 - Source of proposals for system configuration improvement
 - Customizing, mainly MM, SD, PP and QM
 - Definition of test and validation scenarios
 - Implementation follow-up
- **Master Data**
 - Definition and documentation for creation rules and maintenance activities
 - Checking tools (system extractions)
 - Automation of data entry (LSMW, eCATT)

Current position

Montres Breguet, L'Orient, VD - Suisse

Manufacture de Boîtes Breguet, Le Crêt-du-Loche, NE - Suisse

Business Analyst SAP ECC 6.0

since 2019

- Support of manufacturing plants in both sites (PP, QM)
 - Processes and manufacturing flows
 - Production confirmations
 - Precious materials
 - Equipments and serial numbers
 - System customizing
 - Reporting tools design and development
- Processes audit and documentation following a recent SAP implementation in Crêt-du-Loche site
- Creation of mass data upload tools (LSMW)



Merisant Company, Neuchâtel, Switzerland

Global Business Analyst SAP ECC 6.0

2008 - 2018

- Support of a production plant in Czech Republic (MM, PP)
 - Processes
 - Master Data, mainly material, bill of material, routing, workcenter
 - Material Requirement Planning (MRP)
 - ✓ Stock optimization
 - Master Production Scheduling (MPS)
 - Workcenters settings (calendars, cost centers, etc...)
 - ✓ Optimization of production lines use
 - Costing
 - Stock control and traceability
 - ✓ Inventory obsolescence reduction, inventory turn improvement
 - Queries design and construction to monitor and report production status
 - System customizing
- Global support for Sales and Distribution (SD)
 - Switzerland, France, UK, USA, Argentina, Mexico, Thailand
 - Master Data, mainly material, customer, conditions (selling prices, taxes, discounts, etc...)
 - Processes
 - System customizing
- Global support for replenishment activities (MM)
 - Switzerland, France, UK, Czech Republic, USA, Argentina, Mexico, Thailand
 - Master Data, mainly material, vendor, purchasing info record, source list
 - Processes
 - System customizing
 - Implementation of a subcontracting process in Argentina
- Process Audit
 - Travels to France, UK, Czech Republic, USA, Argentina
 - ✓ Processes globalization and control recovery
- Global documentation implementation
 - ✓ Single source of information
 - ✓ Significant decrease of misunderstandings
- Users' training and processes documentation

Global Supply Chain Program Manager

2004 - 2008

- Global S&OP process implementation
 - ✓ Significant inventory reduction (finished products and components)
- Processes design and implementation for the creation of a production plant in Czech Republic
 - Flow charts and narratives
 - Training
- Improvement of information flows and IT tools
 - ✓ Processes securing
- Définition of users' needs
- Interface between users and IT department
 - ✓ Communication and confidence improvement between users and IT
- Reporting tools development
 - ✓ Facilitation in decision making

Planning Analyst

2003 - 2004

- Database creation and management (materials, customers, vendors, stocks, sales forecasts, sales)
- Material requirement calculation, replenishment orders, stock control
- Replenishment procedures implementation

Other work experiences

Metalor Technologies SA, Neuchâtel, Switzerland

Master Data Specialist

2002 - 2003

- ⬡ Check and validation of materials, bills of materials and routings in SAP (ECC 4.0)
- ⬡ New process implementation for data entry in SAP
 - ✓ Creation time reduced to 24 hours

Data Migration

2001 - 2002

- ⬡ Database creation and management
- ⬡ Data preparation for a transfer into SAP (mapping)

PSINet Europe, La Chaux-de-Fonds, Switzerland

Technical logistic assistant

1999 - 2001

Credit collection administrator

1999

Wau, Neuchâtel, Switzerland

Self-employed

1995 - 1998

La Neuchâteloise, Neuchâtel, Switzerland

Life insurance advisor

1994 - 1995

Electrona SA, Boudry, Switzerland

Planning and logistic manager

1995 - 1998

Production planner

1990 - 1991

Technical draughtsman

1989

Continuing education

- 2010 SCM310 – Production orders | SAP
- 2009 SCM550 - Customizing in Materials Management | SAP
- 2006 Project management | CEFCO
- 1993 Fundamental principles of logistics | I.O.I. (EPFZ)
- 1992 Workshop « Just In Time »
- 1991 Stock control, Production control and costing | IBM

Computing

ERP SAP ECC 6.0

- ⬡ MM, SD, PP, QM

Windows

- ⬡ Very good knowledge of IT tools
- ⬡ MS Office (expert Excel)
- ⬡ Visio

Education

- 1987-1988 Université de Neuchâtel, Economic sciences
- 1986-1987 Université de Lausanne, Social and Pedagogical sciences
- 1985-1986 Université de Lausanne, Law
- 1981-1984 Gymnase cantonal de Neuchâtel, Literary section

Languages

- French : C2 
- English : C1 
- German : B1 

Hobbies

- Travels Asia, Central America
- Sports Running, Trail, Mountain Bike, Swimming, Badminton, Snowshoes, Hiking